Step 1. Outline the Problem

What	Problem(s)	C. diff infection - transmission of C. diff
When	Date	Occurs frequently
Where	Physical Location	Inside healthcare facility
	Process Location	Longer-term care

Impact to the Goals

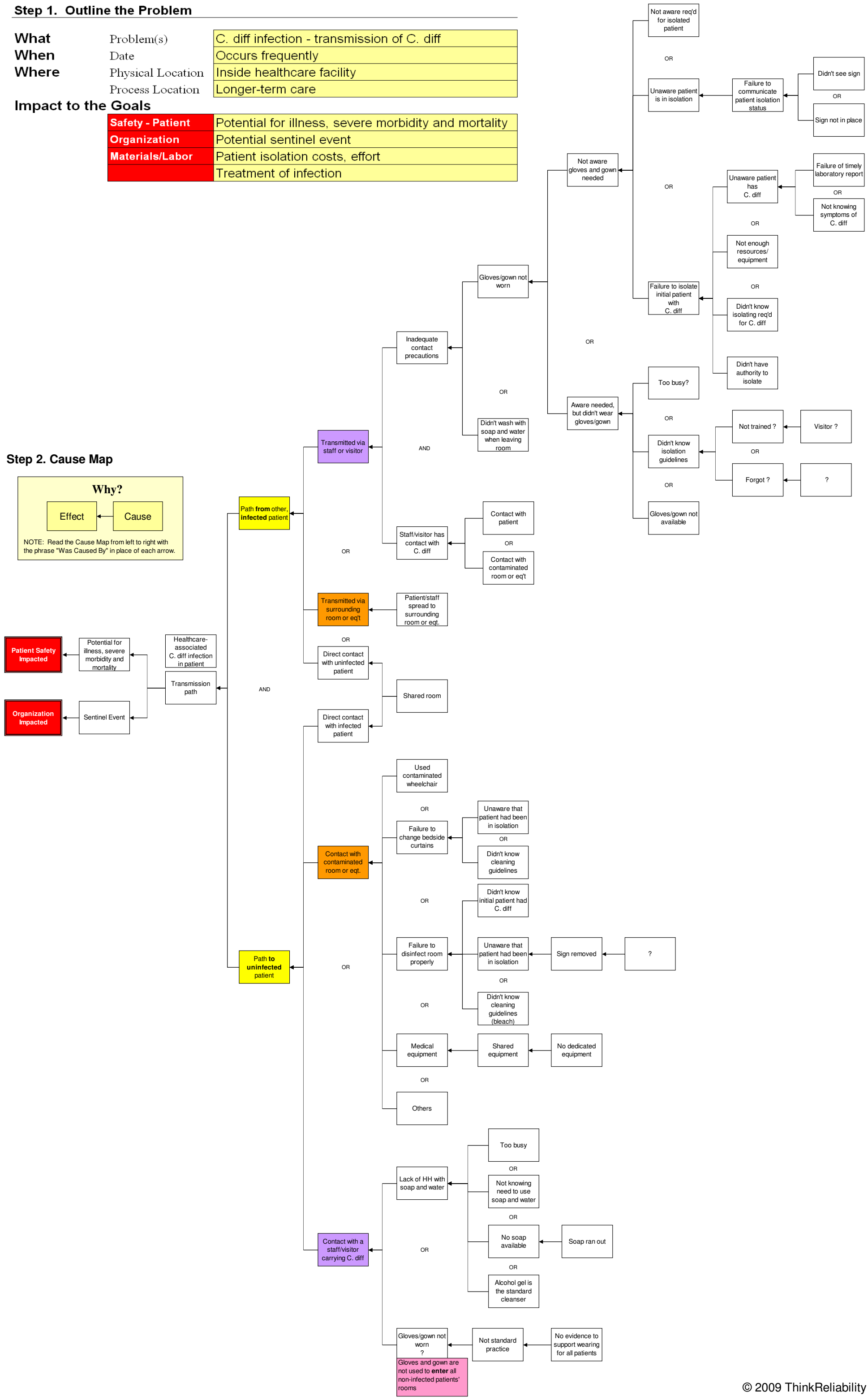
Safety - Patient	Potential for illness, severe morbidity and mortality
Organization	Potential sentinel event
Materials/Labor	Patient isolation costs, effort
	Treatment of infection

Step 2. Cause Map

Why?

Effect ← Cause

NOTE: Read the Cause Map from left to right with the phrase "Was Caused By" in place of each arrow.



© 2009 ThinkReliability